

## Wachovia ITG Project



**WACHOVIA**

In 2006, CorTechs successfully assisted Wachovia Bank with their implementation of processes and tools to effectively govern their information technology assets as a part of their overall ITG campaign. Initially, CorTechs worked with Wachovia Bank by integrating ITG into their system of applications. We helped them to utilize Project and Portfolio Management to keep track of large scale projects and Demand Management to track bug fixes, upgrades, issues, application changes, and projects under 250k. In order to accomplish this, CorTechs first had to assess Wachovia's current structure and their system's maturity. We were then able to map out the structure for a proposal, project, and portfolio as well as what the software development life cycle should be and who should be involved at what stage. With this information, we were able to develop several complex workflows and request types, as well as form a security structure around the changes to compensate for different user accesses and business units. CorTechs also provided user training and documentation for the different workflows being delivered. With the success of the initial efforts by CorTechs, Wachovia then launched the ITG campaign to several hundred users with great success. Once the users became comfortable with the new product, several thousand users were introduced to the new ITG system. Today, Wachovia uses the ITG workflows put into place by CorTechs throughout its IT and Business departments with great ease and success.